



# Personal Effects to St Lucia

## Pre & Post Shipment Guidance

### Pre-Shipment : What you need to know

**Departure and Arrival Times :** Departure and arrival times cannot be guaranteed as with shipping there can be delays that are outside our control, so always leave sufficient time for a delay in your timings.

**Fragile Goods :** You need to ensure that any fragile goods are suitably wrapped and packed for sea transport. Cargo can sometimes hit rough weather during transit which can result in damage if the goods are not suitably packaged. We cannot accept claims for damage howsoever caused.

**Insurance :** We offer total loss insurance for barrel and drum shipments. Contact sales@jplsuk.com for further details of cost and cover. For marine cover, or for all other packaging types, please contact Peter Lole Insurance Brokers on 01628-532613 or www.peterlole.co.uk for a competitive quote.

**Multiple Consignees :** If you wish to deliver goods to more than one consignee (delivery address), then these would be booked as 2 separate shipments, and thus charged accordingly.

### Post-Shipment : What you need to know

**Amendments Once In Transit :** If any of the shipment details are amended in transit, this will incur a fee, and may incur probable fines upon arrival at the destination port.

**Destination Charges :** You will need to pay the destination charges to the agent or customs. These may include but not limited to Terminal Handling Charges, Duties & taxes, Customs Clearances, etc.

**Fines :** You can be fined if the details of the consignee and goods on and in the packaging differ to the paperwork. Even small spelling mistakes can result in fines so please ensure all details match and are correct before shipment.

**Arrival Times & ETA's :** If you want to know when the shipment will arrive and be available for collection, or when it will be delivered if you have paid for the door to door delivery option, then please contact the agent below.

**Duties & Taxes :** You will be expected to pay the duty and taxes. If in any doubt how to do this, please speak to the agent who will instruct you what to do.

**What to Bring With You When Collecting the Goods from the Unloading Port / Warehouse :** Requirements differ, so for the most up to date requirements please contact the agent below. Generally though you are required to bring identification and your payment for the local charges.

### If in doubt—please contact the local agent

#### Agents Details

Minvielle Chastanet Ltd,

PO Box 92,

Bridge Street,

Castries,

St Lucia

Telephone : 001-876-656-8629

Email : operations.Shipping@mandcgroup.com



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